

## Warranty Identification

The full Lifetime Warranty of Tupperware® brand products guarantees products against chipping, cracking, breaking, or peeling under normal non-commercial use for the lifetime of the product. When you see these kinds of damage, provide extraordinary customer service by replacing the damaged items. Warranty replacement items or parts will be subject to shipping and handling charges.

**Chipping** occurs along the edges of products.



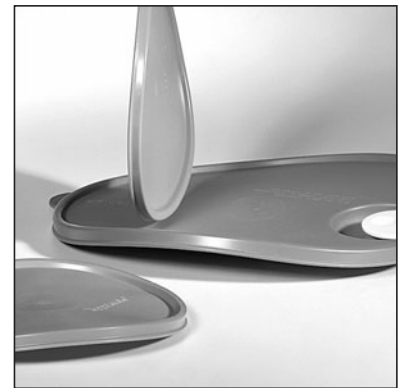
**Peeling** occurs mainly in older products.



**Cracking** can be large, or tiny, like this crazing.



**Warping:** After September 1979 products are dishwasher safe and, if warped, should be replaced at no charge.



**Breaking** produces a hole in the product.



Products in the catalog marked with the **Q** symbol are guaranteed to be free of manufacturing defects. Please return it within one year of purchase to your Tupperware Consultant or Distributor for a free replacement.



## Non Warranty Identification

Customers unfamiliar with the warranty may ask you to replace items damaged in ways not covered by the warranty. Here are some examples of damage the warranty doesn't cover.

*Note:* When a product is returned with both warranty and non-warranty damage, honor the warranty and replace the product. Warranty replacement items or parts will be subject to shipping and handling charges.

**Microwave damage:** Foods with high sugar or fat content can cause this kind of damage when microwaved.



**Melting:** If products touch the dishwasher element, stove top burner, or any extremely hot metal objects, the heat can melt the product.



**Cuts:** The warranty does not cover any products cut by a knife or other sharp objects.



**Warping:** Before September 1979 products were not dishwasher safe. When washed in the dishwasher, they can warp.



**Chewing:** Damage from chewing is not warranty covered.



**Scratching:** Products can scratch under normal use, but the warranty does not cover scratching.



**Stains:** Food stains and discoloration are not covered under the warranty.

Products in the catalog marked with the **Q** symbol are guaranteed to be free of manufacturing defects. Please return it within one year of purchase to your Tupperware Consultant or Distributor for a free replacement. This rusting is an example of an item not covered under the warranty due to improper care.

