

# Diamond Jubilee 2021 Questions & Answers

Find answers to the most commonly asked questions. If you don't find your answer here, email us at Events-USCA@tupperware.com

## Important Dates:

May 24: Registration opens noon ET.

June 30: Registration deadline to participate in the online event site recognition such as achievement badges on your profile page, being listed in the recognition hall recognition booths, name scrolls or other event site recognition. No exceptions.

July 30: Registration closes at 11:59 pm ET. No exceptions.

August 5: Virtual event site opens at 10:00 a.m. ET, plus, on-demand training day

August 5-7: Diamond Jubilee Celebrating 75 Years event days

August 7-September 6: All content will be available for replay and on-demand viewing

## Q1: How do I register?

On May 24, you'll be emailed an invitation to register from <u>Events-usca@tupperware.com</u> to the email address you have registered with your Tupperware profile. A registration link will also be posted on the Sales Force Facebook page at Facebook.com/tupperwareusca.

#### Q2: What do I do if I do not receive an emailed registration invitation?

You may want to check your spam/junk folder for the emailed invitation or check the Sales Force Facebook page at Facebook.com/tupperwareusca for the registration link.

If you do not receive a registration email or are unable to access the event registration website, please email <u>Events-usca@tupperware.com</u> with "Unable to Register" in the subject line. Be sure to include your name and Tupperware ID when requesting a new registration email or help accessing the site.

# Q3: What is my password to register?

Use your Tupperware ID as your password to register for Diamond Jubilee.

#### Q4: Can I use any email to log in or register?

No, you must use the email address listed in your MyOffice. Tupperware.com profile.

#### Q5: How soon after becoming a new Consultant can I register for Jubilee?

New recruits will be able to register on the following business day until 11:59 p.m. ET on July 30

#### Q6: What should I do if my information in the registration site is incorrect?

Please review and complete the registration form. If there is something that is incorrect, please, update your Tupperware profile at MyOffice Tupperware.com and notify Tupperware Event Team at Events-usca@tupperware.com.

## Q7: Will I get a product pack?

This year, Diamond Jubilee attendees will receive a Thank You Gift containing some of our favorite sustainable products and will differ from the product packs we've offered in the past. The thank you gift products will help you carry on Tupperware's 75 yearlong tradition of revolutionizing home products by offering sustainable solutions for generations to come.

#### Q8: What happens if I don't register by June 30?

You must register by 11:59 pm ET, June 30, to be included in recognition at Jubilee such as achievement badges on your profile page, being listed in the recognition hall, recognition booths, name scrolls or other event site recognition. *No exceptions*.

#### Q9: What happens if I pay for the event registration but then wish to cancel?

Registration is nonrefundable but you may transfer your registration to another Sales Force Member before June 30. Please email Events-usca@tupperware.com with your name, Tupperware ID and the name of the person want your registration transferred to.

# Q9: What happens if I'm an inactive Consultant who goes closed after registering for Jubilee?

Inactive Reps who go closed will have their registration canceled and no refund issued.

#### Q10: Can I watch Jubilee on my phone?

For the best viewing experience, join Jubilee from a desktop or laptop computer.

Using your phone, you can access portions of the event using the Navigation MENU. Certain aspects, such as the Lobby, online games like the TuppTrivia, leaderboards and points will not be available for mobile viewing. You can utilize the navigation menu for the Conference Room