

Tupperware Product Alert List (US) – Last Updated 05/23/2022, 08:00 PM ET

Please find below the current status of products that may be affecting your orders. The list will be posted in all three languages as needed, on Mondays, Wednesdays, and Fridays. Yellow highlights reflecting updates since the previous version. Be sure to always check the Knowledge Center for the latest version as information is subject to change.

IMPORTANT MESSAGE: March & April orders that previously were being held because of backorder products, have been released and are shipping out of both Hemingway & Laval. Today, we are currently shipping orders placed on and after **April 29**.

Short Term Offers

Product Name	Publication	Item #	Status	Details/Expected Backorder Clear Date
11 Pc. Mini Party Set	May Week 1 Birthday Gift Flyer	88007	Shipping Delay / Color Substitution	This item is currently shipping but some orders will experience a color substitution for the entire set.
Egg Slicer	03/07/22 Special Offers!	8995	Refund	The inventory for this item was depleted; we are not able to secure more or provide a comparable substitution. For orders that have not shipped, we are going to offer a refund, which will be applied to the original form of payment. An email will be sent to SFM and party guests who submitted a direct ship order. For those who checked out as Guest, we do not have their contact information so they will see their refund on their original form of payment.
Essential Oils Set of 4	Consumer May 5 –11 Short Term Offer	8839	Shipping Alert	We made an error and sent a set of 2 instead of a set of 4. For customers who placed a direct ship order or ordered online, they will be sent their missing 2 oils. For SFM, we will email you information on how to redeem your missing 2 oils as an award, which you may add to any order you place between May 20 through September 16, 2022.
Insulated Metal Eco Bottle	Short Term Offer March	9166	Refund	The inventory for this item was depleted; we are not able to secure more or provide a comparable substitution. For orders that have not shipped, we are going to offer a refund, which will be applied to the original form of payment. An email will be sent to SFM and party guests who submitted a direct ship order. For those who checked out as Guest, we do not have their contact information so they will see their refund on their original form of payment.
Jel Party Aquamarine	Consumer Wk. 13 – 15 Vintage Collection	1525	Refund	The inventory for this item was depleted; we are not able to secure more or provide a comparable substitution. For orders that have not shipped, we are going to offer a refund, which will be applied to the original form of payment. An email will be sent to SFM and party guests who submitted a direct ship order. For those who checked out as Guest, we do not have their contact information so they will see their refund on their original form of payment.
Modular Mates® Round 3 Set	Consumer March 31 Maple Syrup Containers	88079	Refund	The inventory for this item was depleted; we are not able to secure more or provide a comparable substitution. For orders that have not shipped, we are going to offer a refund, which will be applied to the original form of payment. An email will be sent to SFM and party guests who submitted a direct ship order. For those who checked out as Guest, we do not have their contact information so they will see their refund on their original form of payment.
Small Eco Water Bottle Utopic Shore	Short Term Offer	5778	Substitution	The inventory for this item has been depleted. We will substitute with the Small Eco Water Bottle Cat Design.
Vera Bradley Mother's Day Sets	Consumer April 14 – 27 While Supplies Last	8081 8093	Shipping Alert	Please share with your customers that all orders are expected to ship by May 31.

Vintage Decorator Canisters Set of 3	Consumer Wk. 13 – 15 Vintage Collection	1523	Possible Substitution	For orders that have not shipped, some will experience a substitution: 2 sets of a 2-piece canister set from a similar vintage set. Please alert your customers that have been waiting to receive their sets that they may receive a color sub.
Vintage Measuring Cups	Consumer Wk. 9 – 13 Short Term Offer	1527	Shipping	Inventory started shipping.
Vintage Wonderlier Bowl 5-Pc. Set	Consumer Wk. 9 – 13 Short Term Offer	88069	Shipping	This product has been shipping and is currently in stock for catalog orders.

Monthly Brochures

Product Name	Publication	Item #	Status	Details/Expected Backorder Clear Date
4-Pc. Portioning Pro Set	March	81717	Shipped	All orders for this item have shipped.
20-Pc. Portioning Pro Set	March	81716	Shipped	All orders for this item have shipped.
Insulated Tumbler with Free Eco Straw	May	1521	While Supplies Last	The popularity of this item is making it a fast mover and we may run out of available inventory before the close of the brochure.
Jr. Season-Serve® Container	May	1509	Color Alert	Several orders received a pink container instead of red. The error has been corrected and no further pink containers should ship. If you received a pink container, please contact CC to receive the correct Red container. Our apologies for the mistake!
June Brochure	June Brochure	Various	While Supplies Last	Reverted to original pricing on these items: Basic Bright Large Round 3-Pc Set Value 42/Price \$30; Basic Bright Square 6-Pc Set Value \$64/Price \$35; Basic Bright 9-Pc Set Value \$106/Price \$50 Sampling is While Supplies Last to preserve inventory for brochure party orders. -Warranty corrections from 'G' to 'Q': Mandoline, Cold Brew Carafe, Handy Spiralizer. These were corrected on the digital files posted on TuppNow- please correct your printed materials. These items opened for sampling but will not be available to ship until the end of May: Basic Bright Mini Rectangular Container, Pack-N-Carry Picnic Collection (Host Gift Special), FridgeSmart® Extra Large Container, Basic Bright 9-Pc. Set
Patriotic Eco Water Bottles	June	1536, 1535	Opening Date	Will open on June 2 for party guests While Supplies Last.
Pick-A-Deli Small Containers	May Sampling	88286	Shipping Delay	Orders placed before May 17 received only one product instead of two. This affects both May Sampling and party orders. For customers who placed a direct ship order or ordered online, they will be sent their missing product with no additional action required. For SFM- soon we will email you information on how to redeem your missing product, which you may add to a future order.

Portioning Scoops	April	81732	Shipping Delay	Orders for this item will begin shipping in June.
Refrigerator Bowl Radish	March Date and Hold Gift	4424	Substitution	Inventory for this item was depleted. A substitution will occur. Details to follow.
Silicone Spatula	March	81818	Substitution	Inventory for this item was depleted. Orders that previously were being held because of this product being on backorder, are being released. Some orders received a Chili Spatula as a replacement. We have depleted the Chili Spatulas, and the remaining orders will receive two KP tools.
Stow 'N Go Container	May	1522	Shipped	All orders for this item have shipped.
Thatsa Bowl 4-Pc Set	April	81723	Shipping/ Color Substitution	Orders are currently shipping for this item. A number of these orders will also experience a color substitution; the seal color for all four bowls will be Light Grey (previously used in October 2020 brochure).
Thatsa Mini Bowl	April	81722	Shipped	All orders for this item have shipped.
Tote-Em Pails® Toy	March	81712	Refund	The inventory for this item was depleted; we are not able to secure more or provide a comparable substitution. For orders that have not shipped, we are going to offer a refund, which will be applied to the original form of payment. An email will be sent to SFM and party guests who submitted a direct ship order. For those who checked out as Guest, we do not have their contact information so they will see their refund on their original form of payment.
Ultimate Mixing Bowls	May	81740	Closed	Inventory for this item has been depleted; orders for this individual item are closed. However, you may still get it by ordering the Grill Essentials Set from the May brochure.

Catalog

Product Name	Publication	Item #	Status	Details/Expected Backorder Clear Date
Deluxe Demo Kit	Summer 2022	7184	Shipping Delay	The kits have experienced a two-week delay. They will begin shipping on Monday, May 23. Reminder: kits are shipping without the Silicone Spatula; Once in inventory, they will receive an email on how to redeem the spatula on their next order.
Eco+ Medium Water Bottle	Summer 2022	558	Shipping Delay	This product is experiencing a short delay. The item will remain open in the system, but will not begin shipping until Mid-June.
Large Salt & Pepper Shakers	Summer 2022	270	Backorder	Item is expected to start shipping week of May 23.
Portioning Scoops	Summer 2022	262	Shipping Delay	Catalog orders will experience a 1-2 week delay.
Refrigerator Bowl Tropic	Summer 2022	4346	Shipping Delay / Temporary Substitution	We have depleted inventory of this item. New inventory will arrive in late June. For orders that have not shipped, we will substitute with different Thank you Gift.
Silicone Spatula	Spring & Summer 2022 Summer 2022 Deluxe Demo Kit	1304	Substitution /Temporary Closed/ Kit Item Delay	Inventory for this item was depleted. Orders that previously were being held because of this product being on backorder, are being released. Some orders received a Chili Spatula as a replacement. We have depleted the Chili Spatulas, and the remaining orders will receive two KP tools. The Silicone Spatula is being temporarily closed for an estimated six weeks as of April 20. The Deluxe Kits will ship for the last two weeks of May without the Spatula. They will receive an email on how to redeem the spatula on their next order.
Super Cereal Storer	Summer 2022	378	Shipping Delay	This product is experiencing a short delay and is expected to ship by June 03.
Universal Jar 3½ cup/825 mL	Summer 2022	342	Shipping Delay	This product is experiencing a short delay. More details to follow.
Vent 'N Serve® 7-Pc. Set	Summer 2022	1146	Shipping Delay	This product is experiencing a short delay. The item will remain open in the system, but will not begin shipping until Mid-June.
Vent 'N Serve® Medium 2-Pc Set	Summer 2022	1145	Shipping Delay	This product is experiencing a short delay. The item will remain open in the system, but will not begin shipping until Mid-June.

Sales Aids

Products	Status	Details/Expected Backorder Clear Date
Smidgets Set of 5	Shipping Delay	These items will begin shipping in Mid-June.

Awards

Once you qualify for an award, you need to redeem the award in your My Office to have it sent to you. The chart shows a list of awards (not included in the challenge tracker*) and the date they should be available. Once the award is available, you can see this award in your Special Offers section of your personal order. Awards must be submitted with at least \$1 or more in retail.

April 2022 Award Opening Dates			
Award	Qualification Challenge	Available starting	Close Date
FridgeSmart 4 Pc. Starter Set and FridgeSmart Minis for \$30	First Order Reward (3/31 – 4/27)	4/15	5/27

May 2022 Award Opening Dates			
Award	Qualification Challenge	Available starting	Close Date
Fridge Stackable Family Set, Snack-Stor Large Container and Snack Stor Container for \$20.	First Order Reward (4/29 – 5/25)	5/27	7/1
Vintage Servalier 10 oz/ 295 mL for \$10.	2 Week Personal Sales Challenge (4/29 – 5/11)	6/10	7/15
Vintage Servalier 20 oz/ 590 mL for \$10.	2 Week Personal Sales Challenge (5/12 – 5/25)	6/10	7/15

*Note: Dates are subject to change. * The Challenge Tracker in My Office is your one-stop location for tracking your real-time progress toward most awards, and then also seeing its award info! Track your own progress or, depending on your career level, that of your downline unit, team, organization or company.*

Award	Status	Details/Expected Backorder Clear Date
Pastry Sheet	Backorder	May 27
Thermotup Sugar And Cream	Backorder	May 27
Ultra Pro Oven Plate	Backorder	Will begin shipping Week of May 19
Vent 'N Serve® 7-Pc. Set	Backorder	This product is expected to start shipping Mid-June.