

Introducing the New
Tupperware®
Warranty Claim Tool



Tupperware®

New Warranty Tool

We are excited to introduce our **new Warranty Tool**, designed to streamline the warranty claims experience and improve processing efficiency.

Key Capabilities

✓ Voucher Issued for Approved Claims

When a claim is approved, a **voucher will be issued that can be redeemed on your next purchase.**

✓ Updated Parts List

The tool includes an **updated parts list**, helping ensure claims are submitted using the most current product information.

✓ Automated Claim Processing

Eligible claims can be **auto-approved**, enabling faster resolution and reducing processing time.

✓ Automatic Email Notifications

When a claim is approved, the system will **automatically notify you via email**, keeping you informed throughout the process.

✓ Claim Submission Confirmation

After submitting a claim, you will receive an **immediate confirmation** that your request has been successfully received.

✓ Voucher Combination

Allows up to 5 vouchers to be combined in a single transaction, making redemption easier when placing an order.

What this means for you

- Faster claim processing
- Improved communication
- Simplified voucher redemption
- A more streamlined warranty experience

Access <https://www.tupperware.com/pages/tupperware-brand-warranty-process>



United States | USD \$

English



Tupperware Voila™ Glass Shop ▾ Sale Shop Recipes Join Us 80 Years Of Fresh

Tupperware Warranty

Begin Registration

At Tupperware®, we take great pride in the quality, design, and durability of our products. Most of our items are protected by a Limited 10-year Warranty. For select products, we also offer 1-year or 30-day warranty coverage, depending on the item type and use. You can find [more information on our warranty](#) in our help center article.

Before initiating a claim, please make sure you have the following details available:

- Estimated purchase date
- [Product name or mold number](#)
- [Year of manufacture](#)
- Photo of the year of manufacture stamp
- Photo of the damaged parts

How to find the Year of Manufacture

How to find your Mold Number

Direct call-to-action to Begin Registration

Introduces Tupperware's 10-Year Limited Warranty

Required information before submitting a claim

Includes support links for Year of Manufacture & Mold Number

Tupperware Warranty Registration

Personal Information Required

- Email Address** →
- Name** →
- Country** →
- Address** →
- City** →
- State & Postal Code** →
- Phone** →

Registration Information

Email Address

First Name Last Name

Country

Address

Apt, suite, etc. (optional) City

State or Province Code (optional) Postal Code

ON, NY, NSW etc.

Phone

Estimated Purchase Date Original Purchase Location

Original Order Number (optional)

Proof of Purchase (optional)
Upload a receipt, invoice, or other proof of purchase.

Drag and drop your files here or click to browse

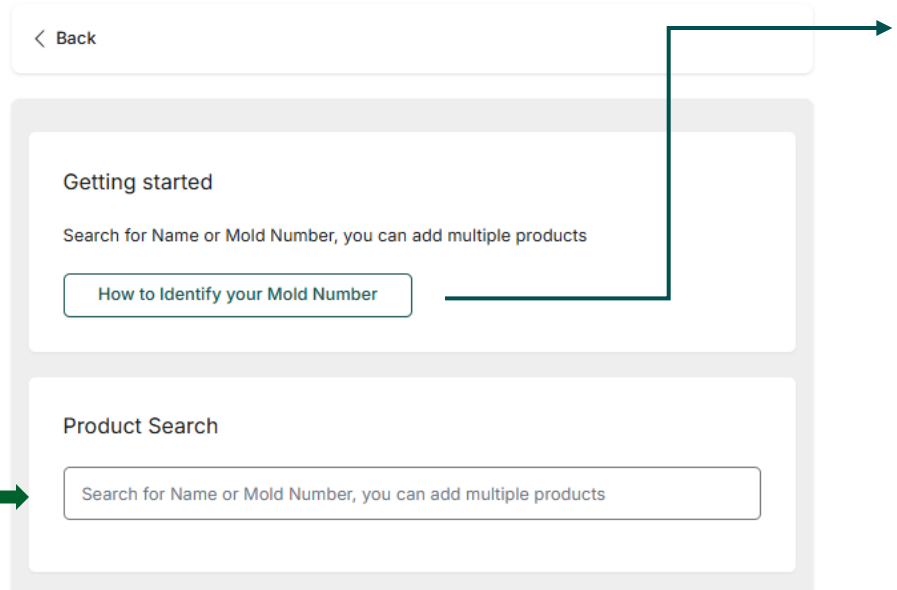
Sign up for our Email Updates! (optional)
We communicate with users who subscribe to our Services on a regular basis via email. For communications that are promotional in nature, we provide you the opportunity to exercise an opt-out choice if you do not want to receive these other types of communication from us, such as emails or updates from us regarding new services and products offered on the Services.
[View our Privacy Policy](#)

Next

Order Information

- ← **Estimated Purchased Date**
- ← **Original Purchase Location**
- ← **Order Number (Optional)**
- ← **Proof of Purchase (Optional)**

Tupperware Warranty Registration



If needed, please refer to our guide to help identify the mold number.

Product Search
Research can be done with Item Name or Mold Number

How to Find Your Tupperware® Mold Number

Updated a month ago

Every Tupperware® product includes a small mold number that helps us identify the exact item when you need warranty service.

Follow these simple steps to locate it:

Step 1: Examine the Bottom or Inside Surface

Turn your product upside down or look carefully inside the piece.

- The mold number is usually engraved or embossed in very small print.
- It may appear as a two- to five-digit number (for example, "123," "404-5," or "1012").

Step 2: Check Near the Logo or Recycling Symbol

- Look close to the Tupperware® logo or the recycling triangle symbol.
- Sometimes it's beside words like "Tupperware®," "Made in USA," or "Mexico."

Step 3: Avoid Confusing It with Other Numbers

- Do not use the "Part Number," "Item Number," or "Pat. Pending" text — those are different.

Product Selection & Registration

Tupperware Warranty Registration

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Getting started









Search for Name or Mold Number, you can add multiple products

How to Identify your Mold Number

Product Search

CANISTER

Review

 MM ROUND SEAL/BLACK	Quantity 1	
 SPICE TOWER SM CONTAINER	Quantity 1	
 JUMBO CANISTER(SEAL #229)	Quantity 1	
 SNACKKEEPER CANISTER	Quantity 1	

Submit

Product Selection

Add Items and enter right quantity

Once list is complete, click Submit

Tupperware Warranty Registration

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Registration Created

Thank you for your registration, please keep this number for your records.

Confirmation #REG-447293-1

Email luis.nunez.ldp@gmail.com

Created Apr 7, 2026

Start A Claim

Registration Created

Once selected items were selected, we are ready to start a claim.

Click "Start A Claim"

Tupperware[®]
Brand

Shop All Storage Serving Food Prep

Your warranty registration has been received.

Registration Created – Email Confirmation

Hi Luis,
We have received your warranty registration!
Registration Number: REG-514807-1
Product:
ECONO CANISTER(SEAL #230)

You will also receive this confirmation through your email.

Start Warranty Claim







Tupperware Warranty Registration

Item Selection

Select desired Item

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Eligible for warranty

 1 MM ROUND SEAL/BLACK \$2.74	Select
 1 SPICE TOWER SM CONTAINER \$0.75	Select
 1 JUMBO CANISTER(SEAL #229) \$5.42	Select
 1 SNACKKEEPER CANISTER \$5.49	Select


Tupperware Warranty Registration

Reason

Select reason of your request

Click Next

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 MM ROUND SEAL/BLACK \$2.74

What is the reason for your request?


- Item is broken
- Item is peeling
- Item is cracked
- Something else
- Item stopped working after minimal use
- Item is chipped

Next

Item Information

Tupperware Warranty Registration

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 MM ROUND SEAL/BLACK \$2.74

Let's get some more information


Year of Manufacturing*

The year the product was manufactured, as designated on the manufacturing stamp (*required)

Additional comments (optional)

Upload files

Please include 2 photos, a picture of the Date of Manufacture with the small stamp on the bottom of your product, and a picture of the damaged item


Drag and drop your files here or click to browse
0 of 2 files uploaded

Next

Enter Year of Manufacturing



Feel free to add any additional comment you consider important






- Upload 2 pictures:
- Date of Manufacturing
 - Picture of the damage




Tupperware Warranty Registration

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Eligible for warranty

 ¹ SPICE TOWER SM CONTAINER \$0.75	Select
 ¹ JUMBO CANISTER(SEAL #229) \$5.42	Select
 ¹ SNACKEEPER CANISTER \$5.49	Select

Ready to submit

 ¹ MM ROUND SEAL/BLACK \$2.74	Cancel
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Next

If more than one item was added, you can select any other and complete process



Once Photo is uploaded, Item will be under Ready to submit section



Click Next



Claim Process – Confirm Address

Tupperware Warranty Registration

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Confirm Address

Last Name
John Doe
21 Pleasant Valley Rd
Cincinnati, OH 45229
USA

Update

Next

Review address
Information

If no changes are
needed, click "Next"

If you need to apply
changes, click "Update"

Make proper changes
and click "Next"

Tupperware Warranty Registration

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Update Address

Email Address

John.Doe@tupperware.com

First Name

John

Last Name

Doe

Country

United States

Address

21 Pleasant Valley Rd

Apt. suite, etc. (optional)

City

Cincinnati

State or Province

Ohio, OH

Postal Code

30121

Next

Tupperware Warranty Registration

**Review Item or Items
are listed**




Click Submit Request



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Review These Items

Items

 MM ROUND SEAL/BLACK

Submit Request

Confirmation

You can expect your claim to be reviewed within 72 hours, and you will receive an update once a decision is made.

Tupperware Warranty Registration

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Confirmation #2993-447293-1

Status
In Review

Items submitted
We will be in touch soon regarding your warranty claim.



MM ROUND SEAL/BLACK

\$2.74

Request: Return

Confirmation Email

You will receive a confirmation email with your claim number.



Shop All Storage Serving Food Prep

Your warranty claim has been received.

Hi Luis,

We have received your warranty claim! Warranty claims that require review are typically handled in 5 business days.

Warranty Claim Number: 2993-447293-1
Warranty Claim Status: Ready for Review

Warranty Claim Reason: Item is peeling

[Check Warranty Claim Status](#)

Approved Notification

Once your claim is approved, you will receive an email with all the details.



Shop All Storage Serving Food Prep

Your warranty registration has been approved.

Hi Luis,

Warranty Claim Number: 2993-447293-1
Tupperware.com Discount Code: *****
Store Credit Issued: \$ 2.74

How to redeem your store credit:

1. Head over to [Tupperware.com](https://www.tupperware.com) and log in to your account.
2. Shop for your favorite items and add them to your cart.
3. Copy and paste your unique discount code ***** into the "discount code" box during checkout.

Important Note: Your store credit is valid for 30 days from the date of this email. Please be sure to use it before it expires!

Decline Notification

If your claim is declined, you will receive an email with the appropriate details.



Shop All Storage Serving Food Prep

Your warranty claim has been cancelled

Hi Luis,

Warranty Claim Number: 2993-446135-1
Warranty Claim Status: cancelled
Reason for rejection: Duplicate Picture

Thank you for reaching out to us regarding your warranty claim. We appreciate your patience as we reviewed your request.

After careful consideration, we regret to inform you that your warranty claim does not fall within the terms and conditions of our warranty policy.

Reason for rejection: Duplicate Picture

We reviewed your claim and found the same picture(s) were previously submitted. Therefore, we have declined your claim. For any questions, please contact Customer Care or submit a new claim with the required documentation.

We understand this may be disappointing news and want to assure you that we are committed to providing high-quality products and customer service. If you have any further questions or need additional assistance, please do not hesitate to contact our Customer Care team at uscawarranty@tupperware.com.

Thank you for your understanding.

Best regards,
Warranty Audit Team
Tupperware®

thank
you!

Tupperware[®]

